



COVID-19 STATEMENT

While the COVID-19 challenge is one that affects everyone, we are here and **we are open**. Our Sales, Inside Sales and Technical Support teams are working remotely from home. Our reduced inside staff is available for your call and shipping orders as promised.

We have had to be creative in how we operate including being flexible with employees to address school closings, adjusting attendance, leave and sick pay policies and changing our workplace behaviors to reduce all interactions that are not required.

The health and safety of our customers and employees is a top priority. We are continuously monitoring the situation and have moved quickly to enact precautions and practices based on guidance from the CDC, WHO, as well as Federal and State agencies.

Due to the current situation we are taking the following measures to ensure the safety of our employees and customers.

Beginning March 23, 2020 we have changed our hours to 7:30AM - 2:30PM Monday - Friday. This is a fluid schedule and can adjust to special needs. Saturday hours have been suspended.

Customers and vendors are not allowed in the building until further notice. Equipment, sheet metal and parts will-call orders will be brought out to the parking lot for pick up. Please place your order prior to coming to our facility.

Our salespeople are not making in-person visits but are available by phone and email.

We recognize COVID-19 as a serious health issue. At this time we are not seeing any disruption to our supply chain that could impact our business. We will continue to monitor the situation and up date you if circumstances change.

We thank you for your patience during this difficult time. Stay well.

Our emergency after hours phone numbers are:
Rochester 585-474-2542 Buffalo 716-474-9318 Syracuse 315-459-3328
After hour fees apply.
